



Customer Service

Sales and Customer Relations

Phone: 713-961-9090

Toll Free: 877-636-0222

Fax: 713-456-3027

Product and Application Questions

Customer Service questions: support@nucurity.com

Advertising Questions or approvals: policies@nucurity.com

Company and Product questions: info@nucurity.com

Payroll questions: payroll@nucurity.com

Customer Service Address

Nucurity International, Inc.
8560 Katy Freeway, Suite 170
Houston, Texas 77024

Return-Refund Policy

If you are not satisfied, you will have 30 days from the date of your purchase to return the product. Simply return the unused portion in the original box for a prompt refund of the purchase price (less shipping & handling). Shipping and Handling fees are non-refundable. Damaged products must be reported within 10 days of receipt or no replacement will be sent or credit issued. There is a 10% restocking charge for all returns. All returns will receive a 90% refund of the cost of the merchandise returned. Credit will be issued to the card used for purchase. Returned merchandise will be processed within 48 hours and funds will be visible in 3 to 4 days.

Returned packages require an **RMA number** to ensure accurate processing. You can receive your RMA number by calling customer service at **(800) 961-2291**. Customer is responsible for s & h fees back to the company. No COD's will be accepted and we cannot process packages marked "Return to Sender".

Customer Information

If you have any questions or comments about our product please call Customer Service toll free at **(800) 961-2291**. The Customer Service office is open from 8:00am to 5:00 pm (CST) Monday through Friday. You can always contact us via email at support@nucurity.com.